



Government of India
Planning Commission
**UNIQUE IDENTIFICATION AUTHORITY OF
INDIA (UIDAI)**
New Delhi – 110001



Note

Sub: RFP for Logistic Service Provider for relocation of ICT equipments
Ref : Tender no 11014/57/2013-Tech/Part(Fin)

I am directed to state the following

1. The last date for the submission of Bid document and opening of technical bids is extended by ten days and may be read as 07 July 2014 before 1500 hrs instead of 27 June 2014 before 1500 hours. The date for opening of technical bids may be read as 07 July 2014 at 1500 hrs instead of 27 June 2014 at 1500 hours.
2. The queries by the prospective bidders received verbally, through email and letter have been complied and clarification for the same is attached herewith.

New Delhi
25.6.2014

Dilip Raj.K
Deputy Director(Tech)

To

1. Blue dart
2. Transworld International
3. Agarwal Packers and Movers
4. Alfa Packers and Movers
5. Transferet Relocations India Pvt Ltd
6. Freight systems India Ltd
7. Writers Relocations
8. Crown worldwide Movers Pvt ltd
9. Wipro Ltd
10. HP India Sales Pvt ltd.

Copy to

1. OSD to DG, UIDAI
2. PS to DDG (Tech)
3. PS to DDG (Tech centre)

Sl no	Section	Page no	Clause	RFP statement	Query	Clarification
1	III	25	20.1	Payment schedule	What will be the Turnaround time between POD and COD? Time line for release of COD by UIDAI need to be fixed for each Phase as defined in Section V, Clause 4 (Indicative Re-location Phases). Insurance cannot be for infinite period.	There will be a maximum turnaround time of 4 weeks between POD and COD. The equipment may be needed to be checked in staging environment where the simultaneous deployment is limited due to capacity constraints. If the delivery of equipments is in line with the Build plan, they may be tested directly in production environment. However, if requested, UIDAI can allow joint custody and joint supervision of the equipments delivered by the LSP and awaiting COD in UIDAI premises. An e-copy of the tender in .pdf format along with the asset list in .xls format is available in UIDAI Hqrs. The bidders may collect the CDs, if required .
2					Can we have an e-copy of the tender?	The addresses are provided below: 1. Tech Centre Address: Unique Identification Authority of India, I Floor, Salarpuria Touchstone, Marathalli, Outer Ring Road, Bangalore 560103 2. Bangalore DC: Nxta Data Limited, Plot # 111 & 112, Road No 7, EPIP area, Whitefield, Bangalore-66 3. Hebal DC: NPC Layout, TATA Nagar entrance, Rajeev Gandhi Nagar, Kodigahalli, Bangalore 92 4. GNDC: Wipro Ltd., Plot No. 2, 3 & 4, Knowledge Park -4, IT Park, Greater Noida - 201308. 5. Manesar DC: Plot Number 01, Sector - M2, IMT Manesar, Haryana- 122050
3					Please provide addresses of the UIDAI offices involved in the relocation	

4				<p>To ensure the risk cover is in place, kindly provide the following:</p> <ol style="list-style-type: none"> 1. Certification from OEM of functionality of the hardware. 2. The duration of the risk cover 	<p>1. The Equipment in Production would be covered under a valid warranty/ AMC. This should serve as a certification of functionality. Most of the equipments in stores would not be covered under warranty since they are decommissioned/ damaged/ replaced items. Hence, for store items, CoD would not be required.</p> <p>Turnaround time for release of CoD has been provided in Clarification 1. The bidders should arrive at the duration of the risk cover on the basis of this information and the RFP</p>
5	V	9	5.2	<p>Tasks to be executed by LSP</p> <p>The various tasks to be undertaken by LSP would be as follows;</p> <ul style="list-style-type: none"> • Shipment ID and Proper Labelling • Packing and Unpacking • Handling and Loading of IT hardware and equipment • Transportation b/w Site within City and across cities • Insurance Coverage for all assets from Switch Off to Switch On state 	<p>Refer "Insurance Coverage for all assets from Switch Off to Switch On state": UIDAI to clarify basis of valuation - Whether at "Depreciated Value" or at " Replacement Value"</p>
6					<p>The risk cover should be at current replacement value of the product at current market value. In case the model is not available in market today, the value of the equivalent model available should be considered and sum insured should be arrived accordingly.</p>
7				<p>Is UIDAI entitled from Service Tax exemption being a GOI organization?</p> <p>Is consortium with other party allowed?</p>	<p>No, UIDAI is not entitled to Service Tax exemption</p> <p>No, a consortium with other party is not allowed</p>
8				<p>We would like to know if the pickup site / Delivery site is in a STP/SEZ/NEPZ zone?</p>	<p>GNDC is in SEZ, MDC comes under Industrial development. BDC, HDC and Tech Centre don't come under any such zone</p>
9				<p>How would UID ensure statutory compliance?</p>	<p>The question is not clear. However, it may be noted that all statutory compliances need to be taken care of by the selected LSP. UIDAI may facilitate the LSP in getting the necessary clearances and approvals.</p>

10					Will LSP Payment be processed phase wise or as per the equipments relocated?	The payments will be processed bimonthly.LSP may submit the milestone completed for each phase during bi monthly cycle.
11	V	8	5.1 (b)	LSP will be responsible for the cost to repair damaged areas (example, glass panels, broken floor tiles, surface damages, wall damages etc) resulting from the move due to poor preparation, with their costs being recovered through withheld payments to LSP (as applicable).	UIDAI to clarify on clause 5.1(b)	The clause is self-explanatory. If there is any damage to UIDAI's data centre(s) owing to LSP's mishandling or carelessness, the cost for the same will be recovered from the LSP.
12	V	7	4	Indicative Re-location Phases	Refer Indicative Re-location Phases: UIDAI to clarify whether LSP has to finish a particular phase before moving to the next phase or whether various phases will run in parallel?	Phases will not run in parallel within the same region (BDC to HDC and GNDC to MDC). However, Bangalore and NCR movements can run in parallel
13					If there are any changes in the phases mentioned what would be the lead time given to us to alternate the execution plan?	It is mentioned in the RFP that a lead time of at least 7 days will be provided in case there is a change in the execution plan. Refer Section V, Page 7, Clause 4 "MSP through UIDAI will be responsible for intimating LSP, at least 7 days in advance from the date of commencement of relocation activities for ICT infrastructure."
14	V	9	5.2.2	LSP will be responsible for providing appropriate packaging material and equipment for packing ICT infrastructure at Collocation DC and unpacking the same at Captive DC. All ICT infrastructures should be packed in accordance with OEM guidelines. Packaging will be undertaken under the supervision of OEM. Packing scheme should be designed in consultation with MSP & OEM representatives, including sample piece approval before starting the packaging job, if required. MSP	UIDAI to clarify on "Accordance with OEM Guidelines". Copy of guidelines may please be provided.	For packaging & transportation, standard Best Practices should be followed: <ul style="list-style-type: none"> • 3 layer SOFT packaging: Anti Static Material, Bubble sheets, Thermocol sheet / Cardboard On top - Wooden Crating to be done. • No equipment shall be shipped within RACK. • Any equipment SHALL NOT BE TILTED, BEYOND 10 – 15 DEGREE ANGLE. • While shipping, vehicle shall be loaded with proper Spacing. • Single layer of equipment only. NO EQUIPMENT TO BE TOPPED UP ON ANOTHER. LSP should follow the ISO 9001 or equivalent

15				<p>should ensure that all packaged items are certified as 'Transport-worthy' by respective OEMs & SIs before relocation to Captive DCs.</p>	<p>Can UIDAI arrange for the OEM presence during the bidders' DC visit so that the bidders may ask their queries related material packaging and handling from the respective OEMs</p>	<p>UIDAI will try to arrange this however; OEM's presence during the visit may not be possible</p>	<p>guidelines for packing, unpacking, etc</p>
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